17 September 2026

Dear Customer,

Essential sewer improvements – Main Road, Lulworth

Wessex Water will be carrying out essential sewerage work in Lulworth to provide more capacity to the foul sewer system, reducing the number of stormwater discharges from the Lulworth Cove sewage pumping station.

This scheme will aim to help protect the environment by storing excess water before returning it to the sewer system to then be pumped to the local water recycling centre for treatment, instead of being discharged automatically via the storm overflow.

The work, which primarily involves construction of a 35,000-litre underground storage tank, will begin on **Monday 2 November 2026** and continue for around **four months**.

How will the work affect you?
The main work area will be in land adjacent to the pumping station, which is located next to the public toilets in Main Road. A temporary works compound will be located in the coach park adjacent to the main Lulworth car park.

To avoid the potential for conflict between construction traffic and other users of Main Road, a traffic management plan will be in effect to ensure that construction traffic movements are strictly controlled. This will also include keeping Main Road clear of construction debris.

There will be some noise disruption while this work is undertaken, but every effort will be made to keep this to a minimum.

You can continue to use your water and sewerage services as normal unless we tell you otherwise.

We are intending to host an open-day at the Visitor Centre in October, where representatives of the project team will be available to discuss the scheme in greater detail. We are currently in discussion with the Centre to arrange a suitable date and will send out notification of that when known.

What should you do?
You don’t need to do anything, but if you have any questions about our work, please call **0345 600 4 600** or visit **wessexwater.co.uk/contact-us.**

If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

Need some extra support?
We know that some customers need extra help due to age, ill health, a disability, mental illness or additional needs. This may include easy access to water during a leak or outage, help reading your meter, or setting up a password for when we visit. You can register for Priority Services on our website at **wessexwater.co.uk/priorityservices** or call us on **0345 600 4 600**.

The Big Upgrade

We're playing an important role in the £100 billion rebuilding of our nation's water networks, storing more water, reducing leaks, improving water resilience, cutting storm overflow usage and planning our resources. Find out more at **thebigupgrade.org.uk**

We're sorry for any inconvenience caused by our work. If you are able to attend the open day, I look forward to having the opportunity to discuss the project with you.

Yours faithfully



Bruce McAuslane
YTL Construction (on behalf of Wessex Water)